

# ROOF

## MEMBERSHIP BENEFITS

### EXCLUSIVE RESERVATION ACCESS

As a ROOF member you receive exclusive entrance to River House's rooftop restaurant and lounge scene, open only to hotel guests and members with a special access key. Take the elevator to the ROOF for this 18 years and older atmosphere, open 7 days a week, for lunch, dinner and drinks.

### EXCLUSIVE CONCIERGE SERVICES

At your service...our professional members-only concierge team is available to assist with all your River House restaurant, event, and guestroom reservations with call, email, or text services.

### ENTERTAINMENT

As a member you also have access to, exclusive ROOF programs including member mixers, themed parties, holiday events and so much more.

### COMPLIMENTARY VALET PARKING

Valet parking at The River House is complimentary for all members. Present your personalized ROOF card to the valet to park without payment.

### INVITATION + PROPERTY VIP

You will get priority access and invites to all ROOF activations and River House events.

### COMPLIMENTARY BIKE ACCESS

Ride the iconic New Hope Towpath on custom Priority Bikes. Exclusive to members and hotel guests.

### ROOM RESERVATIONS

A 10% discount will be applied to all room reservations made by the primary or secondary cardholder

### COMPLIMENTARY UPGRADE

Exclusive to ROOF Members... receive an elevated experience with complimentary upgraded guestrooms when staying at River House.

### NIGHT OF RESERVATIONS

Late night at ROOF? Take the elevator "home" with a special room rate of \$250 for same night reservations.

### BESPOKE AMENITIES IN ROOM

Check in and enjoy specialty welcome amenities, curated just for you.

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**MEMBERSHIP FEE \$1,250**

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Annual Membership 5/1/24 through 4/30/25



# ROOF MEMBERSHIP

## TERMS AND CONDITIONS

### MEMBERSHIP TERMS

- Upon approval, receipt of payment, and signature of agreement, guest will be enrolled in the ROOF Membership program.
- If there was a waitlist deposit collected, this will be refunded once payment has been processed.
- Privileges are available and active until April 30, 2025. Member will receive the option to renew, based on 2025-26 terms, on this date.
- Member (Primary Cardholder) can add another Member to their account (Secondary Cardholder) at no additional cost. Secondary Cardholder must reside at the same address, be a spouse, significant other or child to Primary Cardholder.
- Secondary Cardholder must be entered as an authorized user on the application in order for them to exercise privileges. Management must approve based on criteria.
- Both Members must be 21 years of age or older. The Primary Cardholder and Secondary Cardholder (Members) are the only authorized users and must be present at the time of service. Card privileges are nontransferable to friends or family of Members, unless approved by management.
- Member is entitled to five guest passes per membership. Guest passes may be distributed by the member to adults over 18 years of age.
- Member will be provided two access cards and will be charged \$25 for each replacement card issued in the event ROOF Membership card is lost or stolen.
- Proof of membership or membership card will be required to gain access to ROOF at each visit.

### ROOF ACCESS

- Daily Member access is from 12pm-11pm Sunday through Wednesday and 12pm-1am Thursday through Saturday, based on availability. Hours are subject to change.
- Member may bring up to 2 guests at a time (total of four people) unless previously arranged with management, based on availability. Member guests must be 18 years and older to access the ROOF.

### AMENITIES

- Member will be offered (1) valet parking spot when they are physically present at The River House.

- Complimentary valet parking services are available when Member is patronizing the River House, any time of the year, based on the availability of services and parking capacities. Exceptions may apply for holidays such as Mother's Day, Father's Day, Thanksgiving, etc.
- Members will have exclusive access and first chance to reserve/purchase tickets to all River House sponsored pro

### DINING RESERVATIONS

- Reservations at ROOF are suggested but not required. Members without reservations will be provided with access/seating based on availability. Seating is limited and not always guaranteed.
- Members should understand and accept that if there are any unclosed tabs, card on file will be charged and a 20% gratuity will be applied.

### ACCOMMODATIONS

- River House guestroom reservations made for/by Member, days in advance of stay, will include a custom, complimentary amenity upon arrival.
- If available, on day of stay, Member will be offered a complimentary upgrade. For same day guestroom reservations, Members will be offered a special guestroom rate of \$250, based on availability.
- Upgraded room types such as suites may be offered, based on availability, at the sole discretion of The River House for an upcharge rate. The Bow and Bridge Suites and Guesthouses are not available as a part of this offer.
- Members will have access to the River House Priority bike program, based on availability.

### AGREEMENT

- Members should understand that ROOF may not be available on select dates as identified by River House management. Members will be notified in advance of any closures.
- Member privileges may be revoked at the discretion of River House management.
- Membership is non-refundable.
- Member is not entitled to refund/credit in the case of privilege revocation. This agreement and privileges therein will expire April 30, 2025. Members will receive the option to renew, based on 2025-26 terms, on this date.