



2023-2024 MEMBERSHIP TERMS

Upon approval, receipt of payment, and signature of agreement, guest will be enrolled in the ROOF Membership program. If there was a waitlist deposit collected, this will be refunded once payment has been processed.

Privileges are available and active until April 30, 2024. Member will receive the option to renew, based on 2024-25 terms, on this date.

Member (Primary Cardholder) can add another Member to their account (Secondary Cardholder) at no additional cost. Secondary Cardholder must reside at the same address, be a spouse or significant other to Primary Cardholder. Secondary Cardholder must be entered as an authorized user on the application in order for them to exercise privileges. Management must approve based on criteria. Both Members must be 21 years of age or older.

The Primary Cardholder and Secondary Cardholder (Members) are the only authorized users and must be present at the time of service. Card privileges are nontransferable to friends or family of Members.

Member will be provided two access cards and will be charged \$25 for each replacement card issued in the event ROOF Membership card is lost or stolen.

Membership card and photo I.D will be required to gain access to ROOF at each visit. If card is not present, services cannot be rendered.

Daily Member access is from 12pm-11pm Sunday thru Wednesday and 12pm-1am Thursday thru Saturday, based on availability. Hours are subject to change.

Member may bring up to 2 guests at a time (total of four people) unless previously arranged with management, based on availability.

Member guests must be 18 years and older to access the ROOF. Exceptions may apply for holidays such as Mother's Day, Father's Day, Thanksgiving, etc.

Complimentary valet parking services are available when Member is patronizing the River House, any time of the year, based on the availability of services and parking capacities. Member will be offered (1) valet parking spot when they are physically present at The River House.

Reservations at ROOF are suggested but not required. Members without reservations will be provided with access/ seating based on availability. Seating is limited and not always guaranteed.

A 10% discount will be applied to all future River House room reservations made by the ROOF member. The reservation must be in the name of either the primary or secondary cardholder and the Member must verify their ROOF membership at time of booking.

River House guestroom reservations made for/by Member, days in advance of stay, will include a custom, complimentary amenity upon arrival. If available, day of stay, Member will be offered a complimentary upgrade.

For same day guestroom reservations, Members will be offered a special guestroom rate of \$250, based on availability. Upgraded room types such as suites may be offered, based on availability, at the sole discretion of The River House for an upcharge rate. The Bow and Bridge Suites and Guesthouses are not available as part of this offer.

Members will have access to the River House Priority bike program, based on availability.

Members will have exclusive access and first chance to reserve/ purchase tickets to all River House sponsored programs and events.

Members should understand and accept that if there are any unclosed tabs, card on file will be charged and a 20% gratuity will be applied.

Members should understand that ROOF may not be available on select dates as identified by River House management. Members will be notified in advance of any closures.

Member privileges may be revoked at the discretion of River House management. Member is not entitled to refund/credit in the case of privilege revocation.

This agreement and privileges therein will expire April 30, 2024. Members will receive the option to renew, based on 2024-25 terms, on this date.